



# Cadastral update

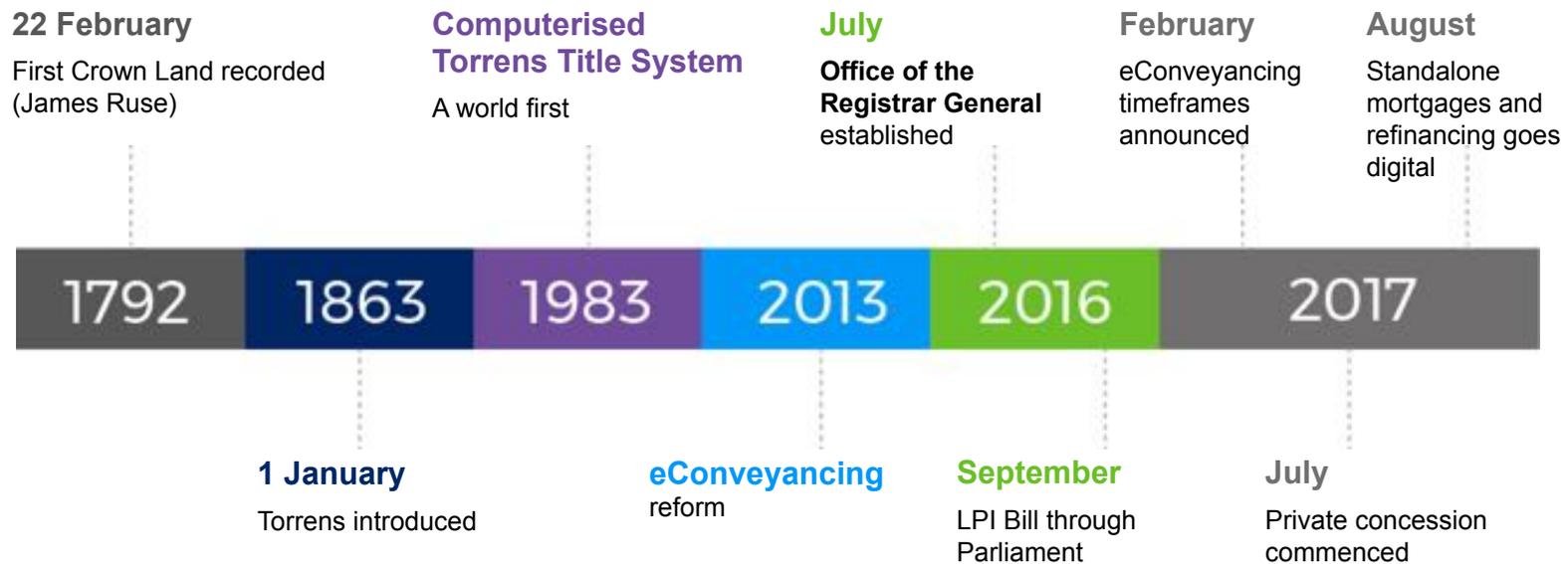
David Job  
Director, Cadastral Integrity

September 2017

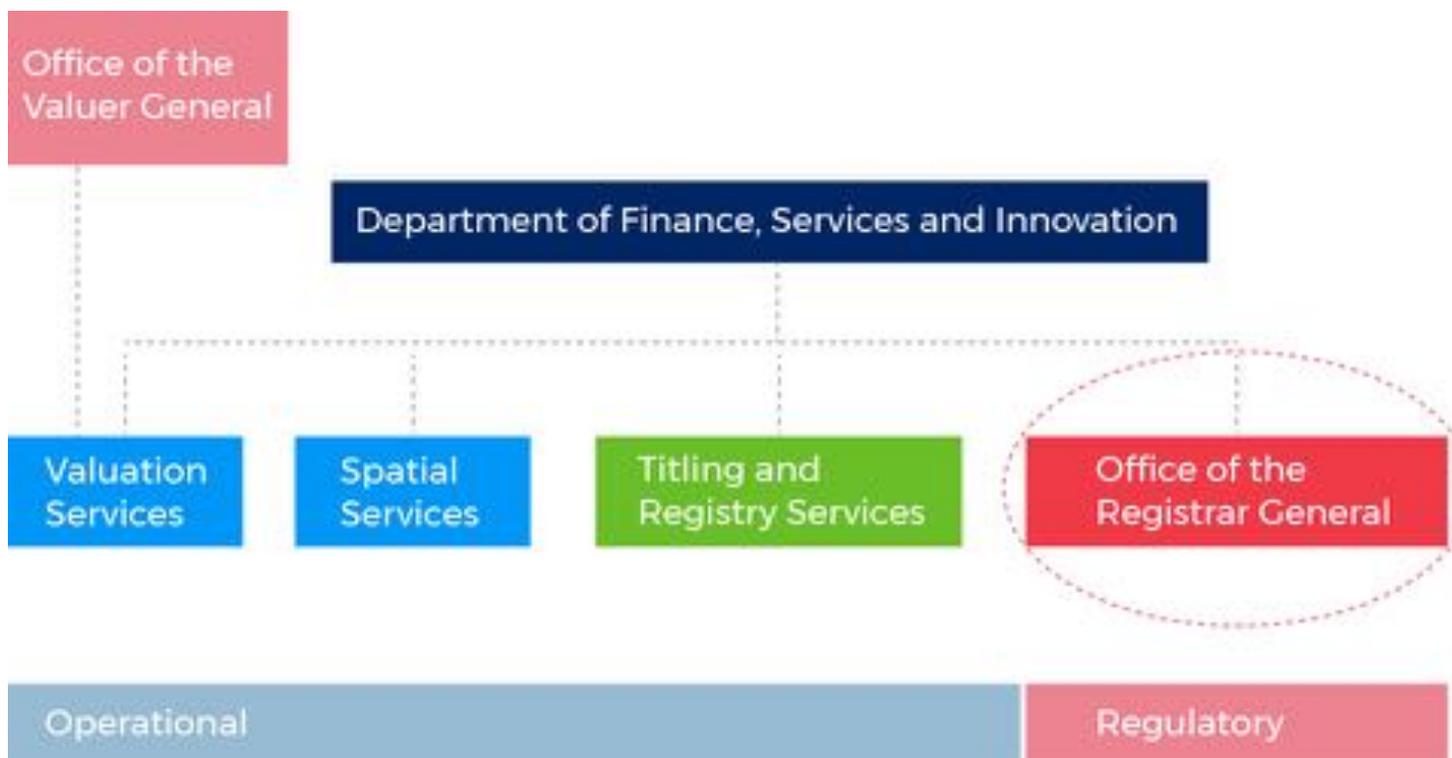


Office of the  
Registrar General

# The land titles system has evolved over time



NSW has introduced a new regulator operator model to drive an efficient, digital and customer focused land title system



## NSW Privatisation

- The decision to move to a concession is one of the Governments—it was never our role to ‘spruik this’. Rather our role was to raise awareness about the controls we have as the regulator—to build public confidence.
- Our role was also to work with Treasury/lawyers etc to ensure the concession deed and legislation had sufficient controls and safeguards to protect the integrity of the system.
- The Government encouraged us in this regard and has made sure our office has strong regulatory powers to maintain integrity.

# ORG's regulatory focus will be on making sure the operator meets the deed's objectives

## Regulator objectives

- ✓ Maintain integrity, security performance and availability of registers, core services and systems
- ✓ Ensure registers are accurate and up to date
- ✓ Maintain confidence with customers and NSW public
- ✓ Promote improvements, innovation and increased efficiency using greater expertise and investment in technology
- ✓ Minimise errors and frauds
- ✓ Protect current competition in down stream services



# Our controls give the State the right tools to detect and assess issues and risks before they materialise



Reporting	Reviews	Risk management	Security testing	Quality assurance
Incident management	Annual review of performance	Report to RG on risk controls	Vulnerability scans & penetration tests	Standard data feeds
Business continuity and business plans	Major review (3 to 5 years)	Access to staff, locations, procedures	Security standards ISO	Tools to measure performance
Technology roadmap	Ad hoc reviews & spot checks	Risk register and report to RG	Monitoring, scanning & assurance tools in systems	Auditable record of performance

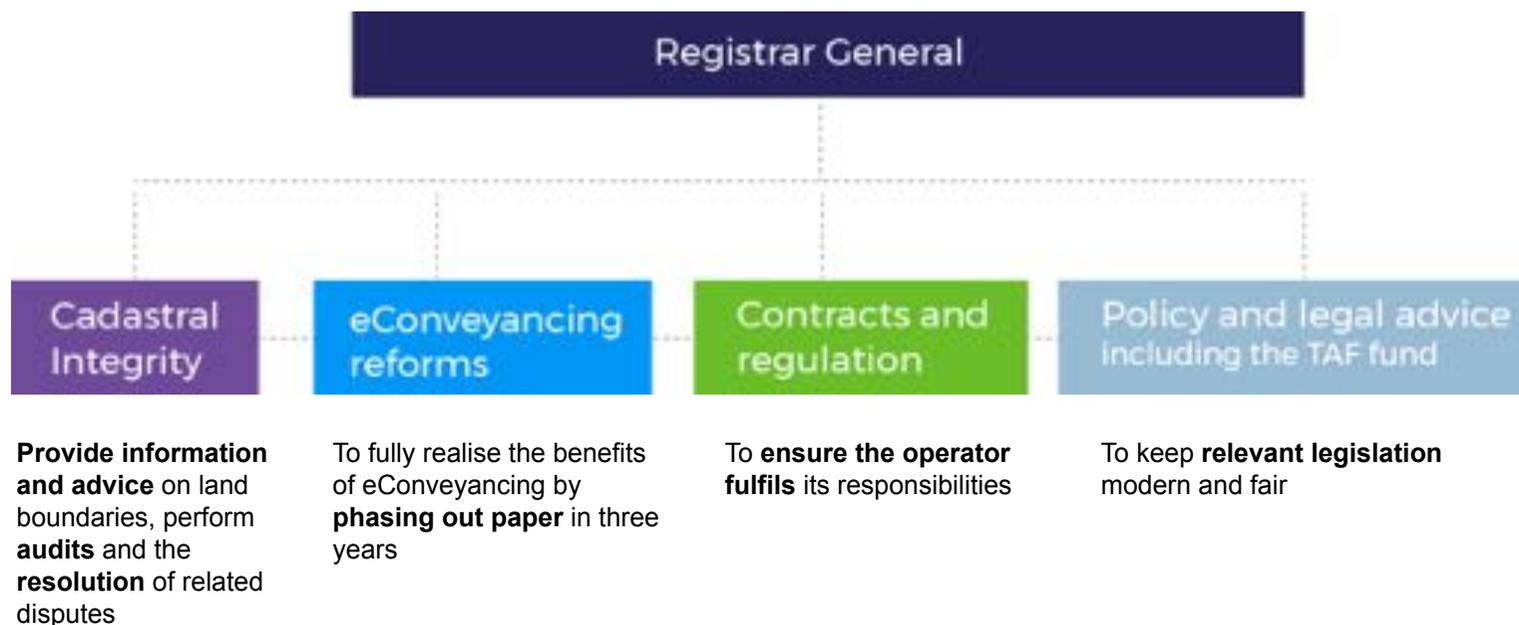
And we have new powers that don't exist in other Australian states, and in most overseas jurisdictions, to manage these risks

<b>Registrar General</b>	<b>Minister</b>
Reserve powers	Step in
Administrative review	Termination
Civil penalty tied to KPIs	Handback

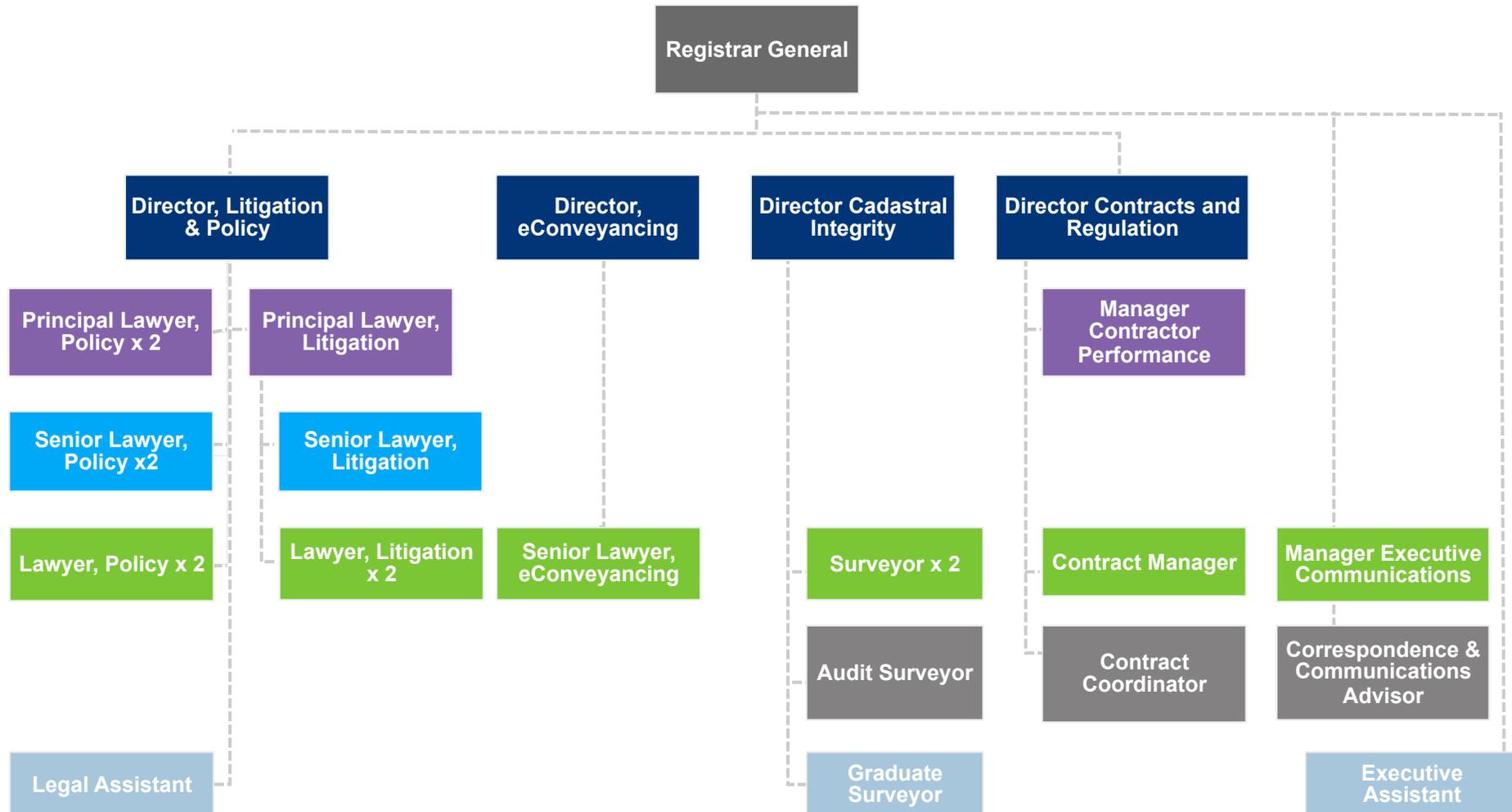
**Some other controls in response to issues raised by stakeholders**

<b>Prices</b>	CPI cap
<b>Privacy</b>	Commonwealth and state legislation
<b>Fraud and errors</b>	TAF remains. No change in risk profile
<b>Security</b>	ISO standards (270002), audits and testing

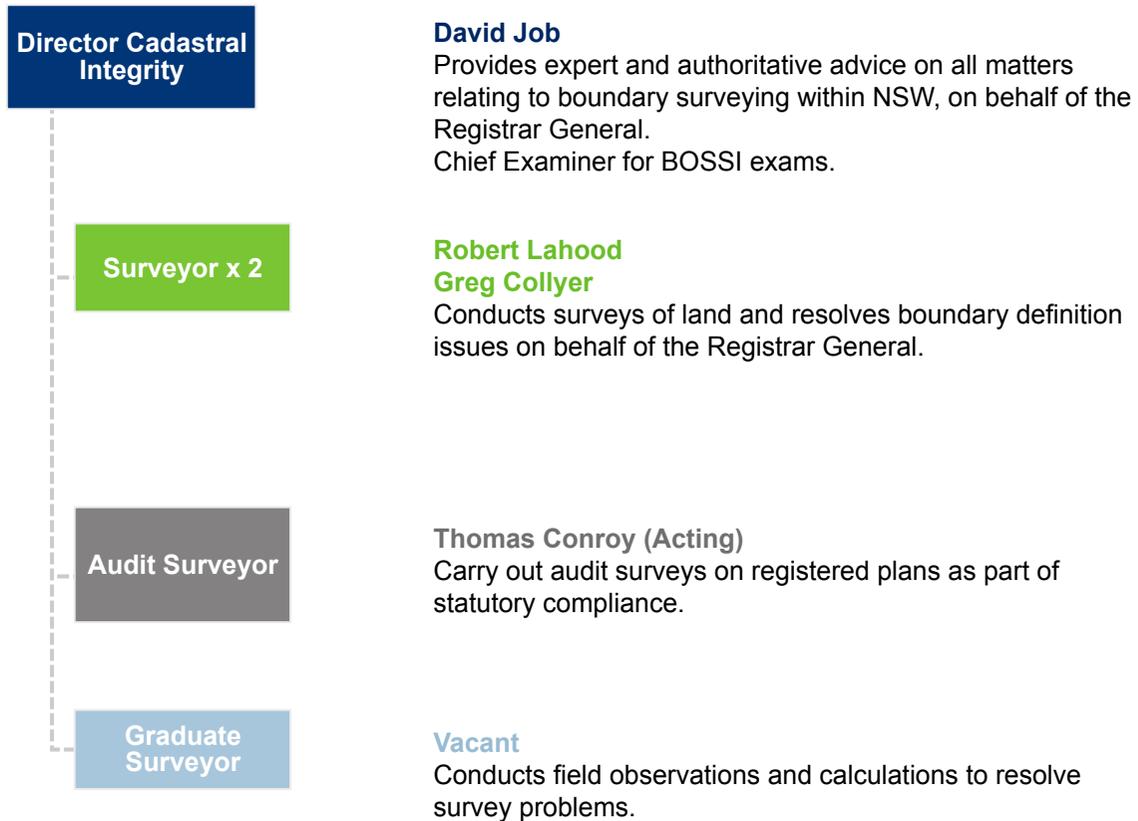
ORG is a regulator, advisor and litigator, working to ensure the integrity of NSW's land title system



# Office of the Registrar General



# Cadastral Integrity team



# Cadastral Integrity team's responsibilities



## **Resolve boundary disputes on behalf of the Registrar General.**

- About 15 boundary disputes a year are received and determined.
- ORG makes decisions on boundaries. Our decisions can be appealed.



## **Manage the survey audit program**

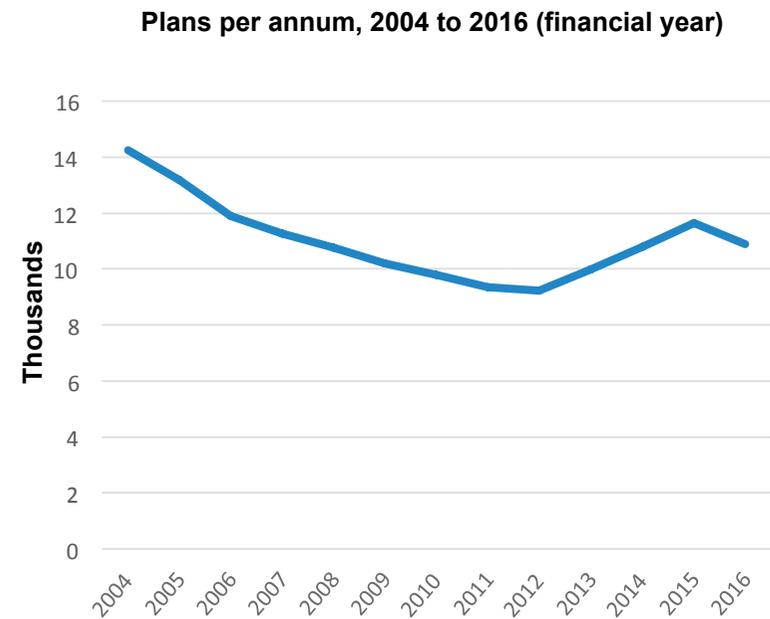
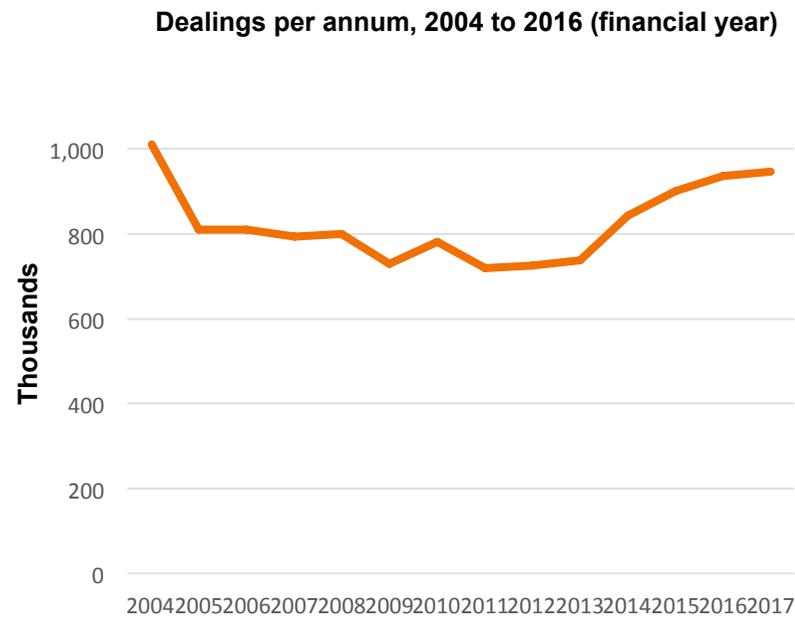
- Audit registered deposited plans to monitors standards of the profession
- Oversee ARI to ensure the integrity of the cadastre.



## **Conduct examination surveys**

- Resolve historical anomalies in the cadastral system

## The number of dealings and plans reflects the economic environment



In NSW, in the **FY2016/2017** surveyors contributed to lodging:

- **9,268 Deposited Plans** creating **35,870** new titles
- **1,632 Strata Plans** creating **30,823** new titles.

**Strata Plans** comprised only **15%** of the total plans lodged but created **46%** of the new titles.

## Strong political backing

**Victor Dominello**

**Minister for Finance, Services and Property**

“...the Government has committed to a detailed timetable for the introduction of paperless conveyancing. By July 2019, all standard property transactions in NSW will be conducted electronically, and all Certificates of Title will be phased out in favour of eTitles.” 28 February 2017

“If you want to deal in paper, do origami.” 2 August 2017



**Finance,  
Services &  
Innovation**

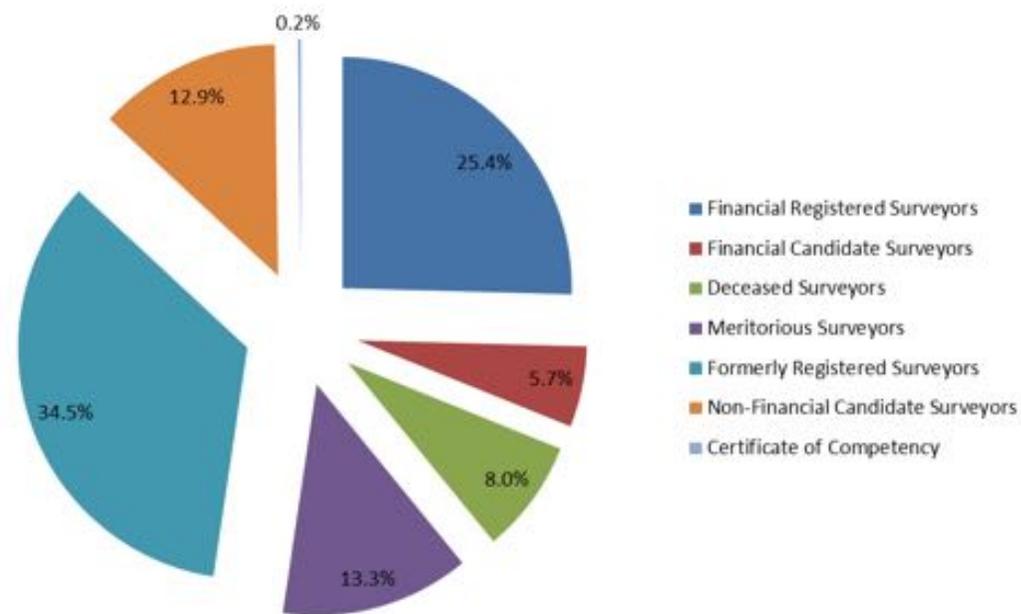


# BOSSI Register

The **BOSSI Register** contains details for all registered surveyors and candidate surveyors **since 1929**.

Currently the Register contains **4052 surveyor** entries.

Financial registered surveyors	1029
Financial candidate surveyors	229
Deceased	323
Meritorious surveyors	540
Formerly registered surveyors	1398
Non-financial candidate surveyors	524
Surveyors have received their certificate of competency but have not applied for registration	9

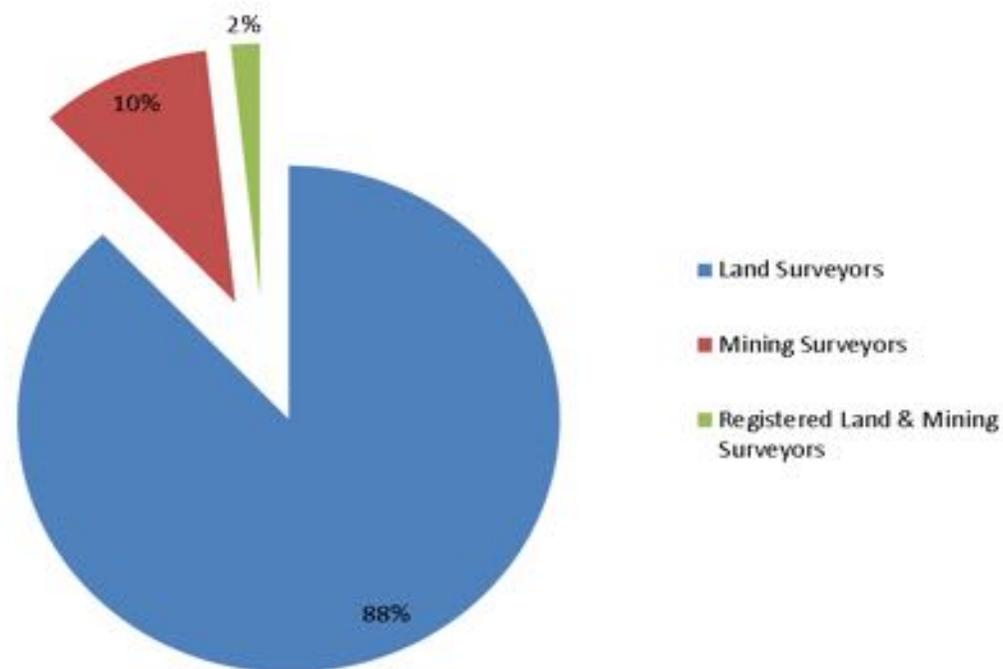


## Financial Registered Surveyors

**BOSSI registers surveyors in two disciplines being land surveying and mining surveying.**

Current number of financial registered surveyors as of June 2017 is as follows:

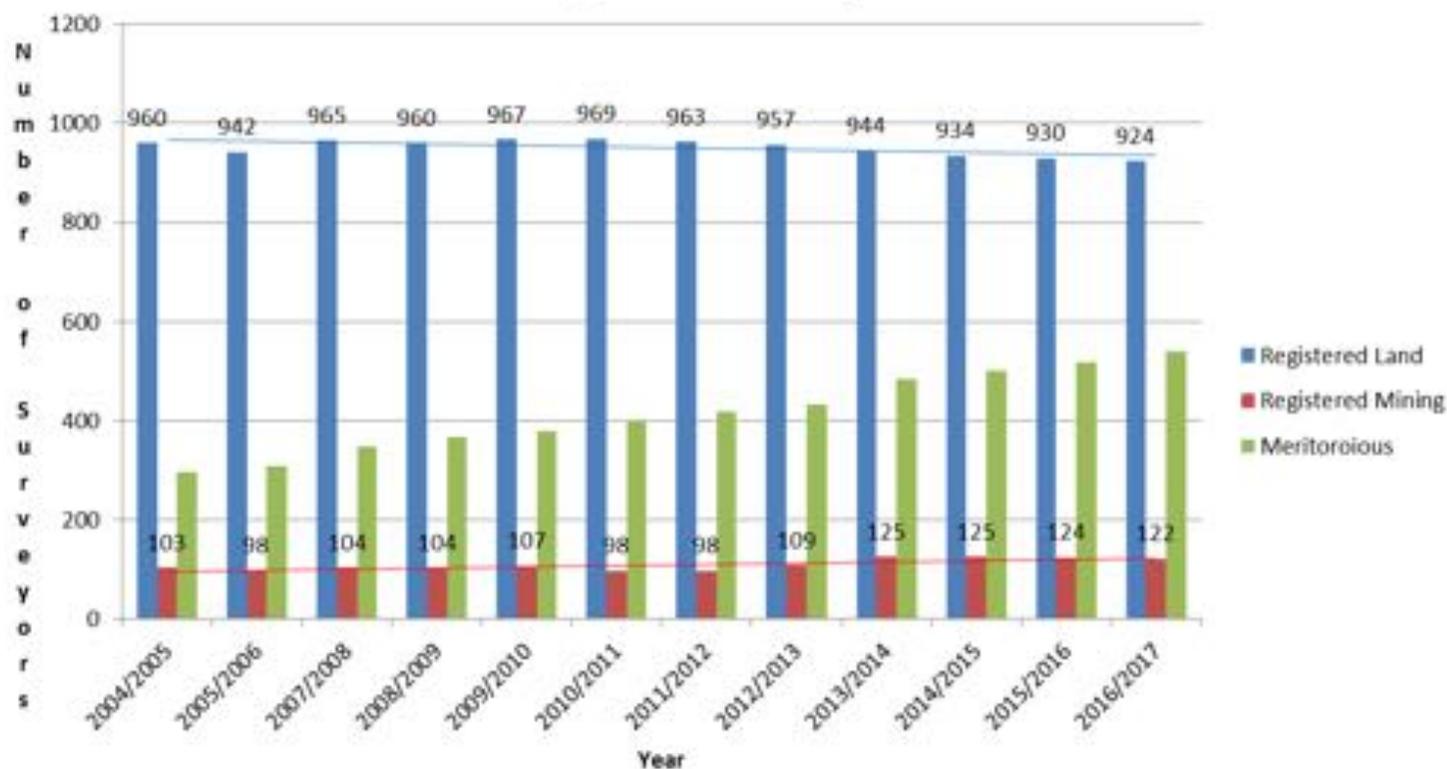
Registered Land Surveyors	907
Registered Mining Surveyors	105
Registered Land & Mining Surveyors	17
<b>Total</b>	<b>1029</b>



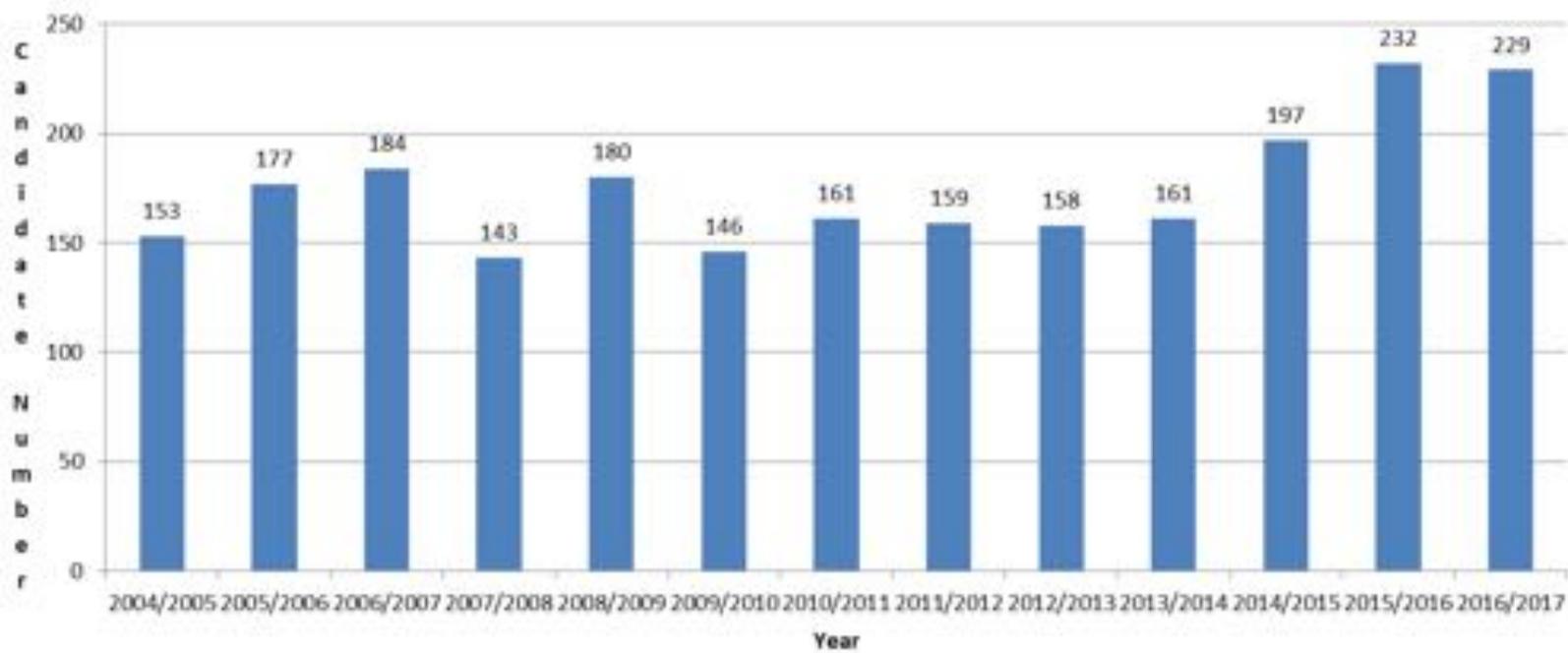
## Trend in Registered Surveyor numbers since 2004

This trend shows a slight dip in registered land surveyors and a slight increase for registered mining surveyors.

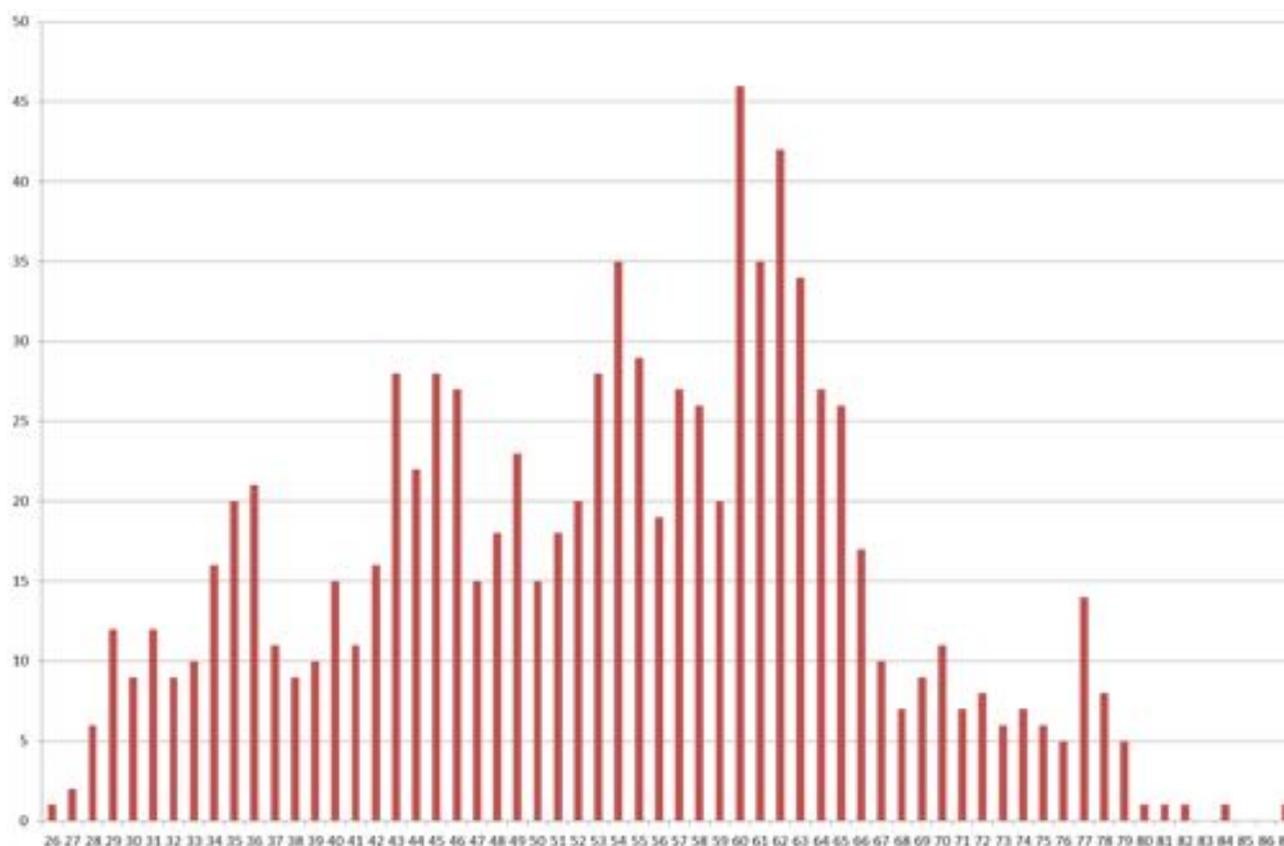
However overall, the general trend indicates that **enough candidate surveyors are becoming registered each year to counter the number of registered surveyors who are retiring or leaving the profession.**



## Trend in Candidate Surveyor numbers since 2004



## Age range of Financial Registered Land Surveyors

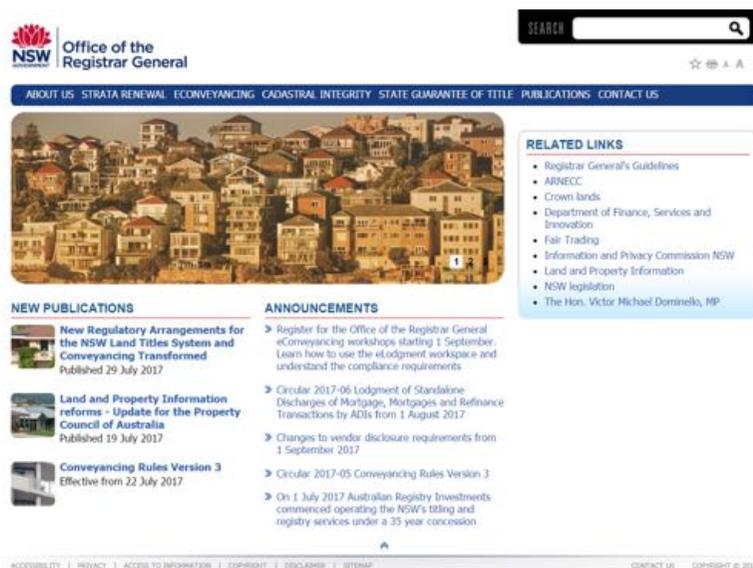


The **average age** of financial registered land surveyors on the Board's register is **53**.

The **age group with the largest number** of surveyors is the **60 year age group**.

The **oldest** financial registered surveyor is **87** and the **youngest** is **26**.

# More information and support



The screenshot shows the homepage of the Office of the Registrar General (ORG) website. At the top left is the NSW logo and the text 'Office of the Registrar General'. To the right is a search bar. Below the header is a navigation menu with links: ABOUT US, STRATA RENEWAL, E-CONVEYANCING, CADASTRAL INTEGRITY, STATE GUARANTEE OF TITLE, PUBLICATIONS, CONTACT US. The main content area features a large image of a residential neighborhood. Below this image are three columns: 'NEW PUBLICATIONS' with three items, 'ANNOUNCEMENTS' with three items, and 'RELATED LINKS' with a list of links including 'Registrar General's Guidelines', 'ARNECC', 'Crown lands', 'Department of Finance, Services and Innovation', 'Fair Trading', 'Information and Privacy Commission NSW', 'Land and Property Information', 'NSW legislation', and 'The Hon. Victor Michael Dominello, MP'. At the bottom of the page is a footer with links for ACCESSIBILITY, PRIVACY, ACCESS TO INFORMATION, COPYRIGHT, DISCLAIMER, and SITEMAP, along with CONTACT US and COPYRIGHT © 2017.

- ✓ Visit the ORG website

[www.registrargeneral.nsw.gov.au](http://www.registrargeneral.nsw.gov.au)

- ✓ Email ORG

[ORG.Admin@finance.nsw.gov.au](mailto:ORG.Admin@finance.nsw.gov.au)

- ✓ Subscribe to ORG emails



# Subscribe to the Office of the Registrar General emails

1. Go the **Contact us** page of the ORG website and click on the **blue Subscribe** button.  
<http://www.registrargeneral.nsw.gov.au/contact-us>

NSW Government | Office of the Registrar General

SEARCH

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Home >

Application for Administrative Review by the Registrar General  
Claim for Compensation from the Torrens Assurance Fund

## Contact us

### Land and Property Information (LPI)

For all enquiries about land titles, plans, surveying, general deeds and power of attorney for property in NSW contact LPI.

**T:** 1300 052 637 - cost of local call Australia wide  
+61 2 9228 6666 - international

**E:** [GeneralEnquiry@lpi.nsw.gov.au](mailto:GeneralEnquiry@lpi.nsw.gov.au)

1 Prince Albert Road  
Queens Square  
Sydney NSW 2000

### Office of the Registrar General (ORG)

The Office of the Registrar General is responsible for maintaining NSW land title legislation and policy.

**T:** 1300 318 998  
+61 2 9372 9095 - international

**E:** [ORG.Admin@finance.nsw.gov.au](mailto:ORG.Admin@finance.nsw.gov.au)

Office of the Registrar General  
McKell Building  
2-24 Rawson Place  
Sydney NSW 2000

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## ORG New website

ORG will also launch a new user friendly website in November 2017.

It will feature:

- ✓ Online forms
- ✓ Online payments
- ✓ Ability to subscribe to ORG emails (same process)
- ✓ Navigation that is easy to use



Thank you & Questions

